

C G R F



B Y P L

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbyp1@hotmail.com

SECY/CHN/11/08/2024

C A No. Applied for
Complaint No. 156/2024

In the matter of:

Manju Gupta

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P. K. Singh (Chairman)
2. Mr. Nishat A. Alvi, Member (CRM)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Shanky RS Gupta, A.R. the complainant
2. Ms. Ritu Gupta, Chhavi Rani & Mr. Akshat Aggarwal On behalf of BYPL

ORDER

Date of Hearing: 27th June, 2024

Date of Order: 04th July, 2024

Order Pronounced By:- Mr. Nishat A. Alvi, Member(CRM)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connection at premises No. Part 1/5682, G/F, Shop Part of Old No. 1/1473/1/17, Street No. 20, Balbir Nagar, Shahdara, Delhi-110032 vide requests no. 8006716182. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of premises appearing in MCD sealing list.

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Attested True Copy


Secretary
CGRF (BYPL)

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2. The respondent in their reply briefly stated that the new electricity connection was applied by the complainant vide request no. 8006716182 at premises no. Old No. 1/1473/1/17, Street No. 20, Balbir Nagar, Shahdara, Delhi-110032 and said application was rejected on account of MCD sealing objection which is mentioned at serial no. 53 in the list. Therefore, non-domestic connection cannot be released in absence of MCD De-Sealing letter/NOC or in lieu thereof trade license issued by MCD in respect of the subject property. As per the information available with the respondent the booked property bearing Part of old no. 1/1473/A/1/17, Part 1/5682, Street No. 20, Balbir Nagar, Shahdara, Delhi-110032, was sealed wherein one industrial unit in the name of Santosh Gupta running as a consequence the existing electricity connection bearing CA No. 151196451 was disconnected and Meter No. 70162986 was removed during sealing drive as also confirmed by nodal officer, NE. It is claimed by the complainant that the subject property which is sealed in the name of Santosh Gupta on part of plot no. 1473/A/1/17 and his applied premises which are 1/5682, Street No. 20, Balbir Nagar, Shahdara, Delhi-110032, are two different properties. However from site conditions and also from the property papers it is apparent that the applied premises are same which was sealed.
3. Representative of the complainant refuted the contentions of the respondent as averred in their reply and submitted that applied part premises is neither booked nor sealed by MCD and the property is neither listed in any of the MCD booked list. He also submitted that he has no concern with Santosh Gupta. There is other building structure on same plot number and applied premises are part of that.

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4. Heard both the parties and perused the record.
5. During the course of hearing on dated 27.06.2024, both the parties came to conclusion that the complainant is required to file trade license and an affidavit undertaking therein that she will use the non-domestic connection for Photostat purpose only and if there is any other use of the connection which falls under polluting category, he will file DPCC certificate. The complainant also file trade certificate from MCD which OP has duly verified from MCD site/portal.
6. The complainant filed copy of affidavit as per the directions of the Forum.
7. In view of the above, we do not file any reason to reject the application of the complainant for new connection.

ORDER

The complaint is allowed with direction to OP to release the new connection as applied for by the complainant after submission above said undertaking/affidavit by the complainant in the respective division office of OP and completion of other commercial formalities as per DERG Regulations 2017.

   

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OP shall also file compliance report within 21 days from the date of this order.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

Proceedings closed.


H.S. SOHAL
MEMBER


NISHAT A ALVI
MEMBER(CRM)


S.R. KHAN
MEMBER(TECH.)


P.K. SINGH
CHAIRMAN

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CGRF (BAPL)